

**BERA E-NEWSLETTER 21st September – www.bera.co.uk
(printable version of Newsletter is available soon on website if needed)**

Subject: UK Power Networks - Preparations for bad weather this Sunday

Ron Woodley received the following email today from UK Power Networks and we thought it may be of interest to our members

Dear Councillor,

As you'll be aware areas of the UK have experienced high winds and rain over the past few days. We've had a busier than usual day today following Storm Bronagh and we are now preparing for high winds and heavy rain in the East and South East of our network on Sunday 23rd September.

Our network is built to be resilient but extreme weather can damage overhead power lines resulting in some customers losing their electricity supply. Where this happens we work to restore power as quickly and safely as possible, and have arranged for additional staff and engineers to be on call to help customers whose electricity supply might be affected by the weather this Sunday.

Both you and your local residents will be able to find regular updates on our website www.ukpowernetworks.co.uk and social media @UKPowerNetworks throughout this period.

Anyone experiencing a power cut can:

- Call 105 to report power cuts and damage to the electricity network, or 0800 3163 105 (from a corded phone or mobile phone if you have no power)
- Visit www.ukpowernetworks.co.uk for the latest updates
- Visit www.ukpowernetworks.co.uk/powercut and type in their postcode to view our live power cut map
- Tweet @ukpowernetworks to report a power cuts or to receive updates

We advise people to stay clear of power lines and report damaged power lines immediately by calling 105 free from either a landline or a mobile phone. If they see electricity lines that are down or causing significant risk to the public they should call 999.

We provide extra help to customers on our Priority Service Register during a power cut. Households with older or disabled people, those with children under five, or where someone uses medical or mobility equipment that requires electricity as well as other reasons can join the register. You can find out more information about our Priority Service on our website: ukpowernetworks.co.uk/priority

If you would like to share information about preparing for the storm or the priority service register on social media you might like to use the following:

@UKPowerNetworks has extra staff on hand 24/7 to deal with the bad weather

Call 105 to report a powercut and visit www.ukpowernetworks.co.uk/powercut for the latest updates

Do you, or someone you know, need extra support during a power cut?

@UKPowerNetworks provides free services to vulnerable customers. Visit www.ukpowernetworks.co.uk/priority for more information.

I hope you find this information useful and please do feel free to share it with your local residents and community groups.

With best wishes,

Julie Seal

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